

# STUDENT SERVICES

## Dining

Dining services are provided by Chartwells Dining Services whose offices are located in the Guillot University Center. For a list of dining locations, please visit <https://new.dineoncampus.com/una> (<https://new.dineoncampus.com/una/>). For catering, please visit <https://una.catertrax.com> (<https://una.catertrax.com/>).

## Aubrey and Annie Looney Disability Support Services & ADA Compliance

In accordance with the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act of 1973, the University offers reasonable accommodations to students with eligible documented learning, physical, and/or psychological disabilities. Under Title II of the Americans with Disabilities Act (ADA) of 1990, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Amendment Act of 2008, a disability is defined as a physical or mental impairment that substantially limits one or more major life activities as compared to an average person in the population. It is the responsibility of the student to contact Disability Support Services to initiate the process to develop an accommodation plan. This accommodation plan will not be applied retroactively. Appropriate, reasonable accommodations will be made to allow each student to meet course requirements, but no fundamental or substantial alteration of academic standards will be made. Students needing assistance should contact Disability Support Services. For more information, visit [www.una.edu/disability-support/](http://www.una.edu/disability-support/) (<https://www.una.edu/disability-support/>) or email [dss@una.edu](mailto:dss@una.edu)

## Fraternity and Sorority Life

UNA supports an active fraternity and sorority system, including more than 20 active fraternities and sororities. The University of North Alabama's Fraternity and Sorority Life is dedicated to enhancing the undergraduate fraternity and sorority experience by fostering an inclusive community; providing academic, personal, social, service, and leadership opportunities; and promoting a strong values-based fraternity and sorority community. For more information, visit [www.una.edu/fsl/](http://www.una.edu/fsl/) (<http://www.una.edu/fsl/>)

## Housing and Residence Life

The mission of Housing and Residence Life is to provide inclusive communities that engage students in exceptional living and learning experiences within safe, affordable, and well-maintained environments. This is accomplished through promoting leadership, collaboration, service, engagement, and diversity. HRL provides residential, occupancy, and facility management for all residence halls and University-owned and -managed apartments. For more information, please call 256-765-5558 or visit [www.una.edu/housing/](http://www.una.edu/housing/) (<https://www.una.edu/housing/>)

## Leadership Development

UNA provides various co-curricular leadership development opportunities in the Center for Student Engagement, including Registered Student Organization Program, Student Leader Workshops, Shared Governance, Student Government, and various student boards, such as the four Fraternity and Sorority Life councils and the University Program Council. Peer Mentoring programs such as Student Orientation counselors, Resident Advisors, program ambassadors, and LaGrange Society are a few of the many ways that students are selected by the

institution to serve as student representatives. For more information, visit [www.una.edu/students](http://www.una.edu/students) (<https://www.una.edu/students/>).

## Military & Veterans Service Center

The Military & Veterans Service Center was established in 2016 to better serve Military-Connected Student Veterans and Dependents. The purpose of Military and Veterans Service Center at UNA is to assist veterans, active-duty military, National Guards, and Reservists and their family members in taking full advantage of the educational benefits available to them through the GI Bill, Federal Tuition Assistance, and other programs. The Center is staffed with 1 full-time VA Certifying Official within the Registrar's Office in the Wendell W. Gunn University Commons Building and up to 5 Student Veterans utilizing Federal VA work-study funding. Student Veterans and their dependents have access to early course registration and a "one-stop shop" through communication to [veteransaffairs@una.edu](mailto:veteransaffairs@una.edu) and with information on the website <https://www.una.edu/veterans/index.html> (<https://www.una.edu/veterans/>).

The Center is located in the Guillot University Center and was initially designed to provide Student Veterans with a relaxing and friendly safe-haven, where they can congregate with their peers as they integrate into University life. In support of the integration, the center welcomes all students, faculty, and staff to utilize the facility regardless of any military or veteran experiences. The ultimate goal is the advancement of the common good and to support education, research, community, and advocacy by working with Student Veterans and dependents. The center houses the student lounge, computer lab, and study and meeting area. The Division of Student Affairs assists with programming support and student development initiatives through co-curricular experiences and resources and support with the Student Veterans of America student organization.

## Student Activities and Programming

The University provides diverse programming for students, staff, and faculty featuring noted lecturers, artists, and actors. Recitals, plays, art exhibitions, and concerts are provided through the fine arts departments and the Student Government Association. Student Engagement, Student Government, and the University Program Council collaborate to celebrate traditions, host campus competitions, and plan exciting events including the Miss UNA Pageant, Spring Concert, Step Sing, Homecoming, and Mane Month. UNA students also participate in various activities that include athletics, recreational sports and fitness, shared governance, community service, and Fraternity and Sorority Life. Students may learn more about programming through the Office of Student Engagement website at [www.una.edu/students](http://www.una.edu/students) (<http://www.una.edu/students/>) or by calling the office at 256-765-4248. The office is located in the Guillot University Center.

## Student Conduct

The Office of Student Conduct strengthens personal responsibility and accountability through investigation and resolution of alleged violations of the University's Code of Student Conduct. The office is committed to providing a fair and educational process that fosters the highest standards of behavior, student learning, and civic responsibility while promoting a safe environment that respects the rights of all students. The office strives to adjudicate cases of alleged misconduct in a fair, responsible and timely manner emphasizing respect, trust and integrity. Additionally, Student Conduct serves as an advocate for and resource to student victims of crime, illness, harassment, or other crises. For more

information, call 256-765-5012 or visit [www.una.edu/student-conduct](http://www.una.edu/student-conduct) (<https://www.una.edu/student-conduct/>).

## Student Counseling Services

Offices for Student Counseling Services are located on the first floor of Rice Hall, and the telephone number is 256-765-5215. Students who are actively enrolled in classes are eligible for services at SCS. Tele-mental health clinical services are available to all students who live in the state of Alabama. Tele-mental health consultation and referral services are available for those students living out of state. Counselors are available for assessment of individual student needs/problems, crisis intervention, referrals, short-term counseling, as well as group therapies and psycho-educational presentations. For more information, visit the SCS web pages at [www.una.edu/counseling](http://www.una.edu/counseling) (<http://www.una.edu/counseling/>).

## Student Organizations

UNA recognizes over 120 student organizations that respond to a broad variety of interests, including academic and professional organizations, campus ministries, faith-based organizations, registered club sports, distinguished university service, fraternities and sororities, honor societies, multicultural, and special interest. These organizations provide enjoyable social activities and opportunities for students to connect with peers and engage in co-curricular projects and experiences. The Office of Student Engagement has a list of Recognized Student Organizations (RSO) and requirements for forming new groups on the website at [www.una.edu/students](http://www.una.edu/students) (<http://www.una.edu/students/>).

## The Pantry

The mission of The Pantry is to alleviate hunger within the UNA community and raise awareness about the growing issue of food insecurity across campus. Included in pantry resources are food, hygiene items and other basic needs items, and meal plan scholarships. Established in 2012 as part of a student-led initiative, The Pantry is supported by faculty, staff, administrators, students, and community members. Current operations and further information are available at [www.una.edu/foodpantry](https://www.una.edu/foodpantry) (<https://www.una.edu/foodpantry>). The Pantry at UNA is a member of the Alabama Campus Coalition for Basic Needs and the College and University Food Bank Alliance: [www.cufba.org](http://www.cufba.org) (<http://www.cufba.org>).

## Title IX

The Office of Title IX addresses reports of sex- and gender-based discrimination, including sexual harassment. The Office of Title IX teaches students, faculty, and staff about our University policies and procedures, explains how to identify at-risk behaviors, and describes how individuals can be active bystanders. For more information, visit [www.una.edu/titleix](https://www.una.edu/titleix) (<https://www.una.edu/titleix/>).

## University Case Manager

The University Case Manager works to meet the needs of the campus community and struggling students by eliminating barriers and promoting student success. The University Case Manager can assist with academic, medical, mental health, personal well-being, and financial concerns. All Medical Withdrawals are processed through this office. The office is located in the Guillot University Center (GUC), Suite 111, or you can contact the University Case Manager at 256-765-4531. For more information, visit [www.una.edu/casemanagement](https://www.una.edu/casemanagement) (<https://www.una.edu/casemanagement/>).

## University Center Operations and Event Management

Registered Student Organizations (RSOs), University departments, faculty/staff organizations, and external guests of the University are eligible to reserve or rent spaces in the GUC. Guillot University Center Operations and Event Management is responsible for reserving and providing logistical and technical support for the Guillot University Center (GUC), the Amphitheatre, and Harrison Plaza, and scheduling for Wesleyan Auditorium. Scheduling major events, complex setups, or multiple dates should be discussed with GUC Operations well in advance. For more information, visit [www.una.edu/events](http://www.una.edu/events) (<http://www.una.edu/events/>). Other student services provided by GUC Operations are the UNA Mail Room and the Lion's Den Game Room, which includes table and video games plus study resources like computers and a printer.

## University Health Services

University Health Services (UHS) is an acute-care medical clinic and is designed to meet the basic healthcare needs of UNA students and employees. Services available include treatment of short-term illnesses and minor injuries, basic physical exams, allergy injections, select immunizations and vaccines, wellness screenings, and health education offerings. The clinic is staffed with full-time administrative staff, board-certified nurse practitioners, registered nurses, and a contract physician who serves as the medical director of the clinic. Any UNA student can access services at the clinic or via telehealth and can see a provider at no charge. Students may be offered medications, lab tests, and other medical supplies for an additional cost. Any UNA student can access their Patient Portal from the Health Services website at [www.una.edu/healthservices](http://www.una.edu/healthservices) (<http://www.una.edu/healthservices/>). On the Patient Portal, students can submit immunization requirements, upload records, access class excuses, and view lab work and patient education. Students can also fill out required health forms on their Patient Portal. University Health Services does not file insurance. Please call the clinic at 256-765-4328 for additional information.

## University Police

The University's Police Department (UPD) is committed to providing a safe and secure environment for its faculty, staff, students, and guests. In addition to law enforcement and community education, the UPD is responsible for Transportation Services, the Student Nighttime Auxiliary Patrol (SNAP), which provides safe, nighttime transportation on campus for students, staff, faculty, and visitors, and a Crime Watch/Silent Witness program that allows individuals to report suspicious activities anonymously. For additional information, please visit [www.una.edu/police](http://www.una.edu/police) (<http://www.una.edu/police/>).

## University Recreation

UNARec operates out of two facilities. The Student Recreation Center (SRC) provides opportunities for students, faculty, and staff to engage in competitive and non-competitive recreational activities such as intramural sports, fitness, group exercise classes, drop-in recreation, and club sports. The Outdoor Adventure Center (OAC) offers equipment check-out such as hammocks, kayaks, tents, sleeping bags and bikes. Additionally, the OAC conducts trips like hiking, canoeing, and camping. Exciting and beneficial employment and leadership opportunities are also available for students. For more information about UNARec, please visit [www.una.edu/recsports](http://www.una.edu/recsports) (<http://www.una.edu/recsports/>).